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rather cumbersome task of organising or arranging a time to communicate with the group and establishing a conference call between the members of the group.

5 SUMMARY OF THE INVENTION

According to a first aspect of the present invention there is provided a communication system. A particular embodiment of the communication system comprises:

10 determining means operable to determine an attribute of a communication device;

identifying means operable to identify an avatar by using the attribute, wherein the avatar is such that it conveys to a viewer thereof information about a person; and

15 communicating means operable to communicate the avatar to the communication device in a virtual environment.

By communicating the avatar to the communication
20 device a user (the viewer) thereof is able to obtain information about the person without the user and the person communicating directly with each other. More specifically, if the person was at work and wanted to convey this information to the viewer then the avatar
25 could, for example, depict the person in a business suit carrying a briefcase.

Conveying the avatar in the virtual environment is advantageous because it allows further information to be
30 conveyed to the viewer. For example, if the person is at work then the virtual environment may represent a virtual office, which includes images of, for example, a desk and chairs. Furthermore, depicting the avatar in the virtual environment has the ability to make the system more
35 appealing to users of the system.

The word "avatar" as used throughout this

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specification is a reference to a form of image (such as a digital photograph or animated icon), which when viewed conveys some information about an activity that the person is involved in.

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The particular embodiment of the communication system further comprises replacing means operable to replace the avatar with another avatar.

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The replacing means enables different information about the person to be conveyed to the viewer. For instance, an initial avatar may indicate that the person is at work, whilst a replacement avatar may indicate that the person is out shopping. The replacement avatar that

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represents the person out shopping could, for example, be an image of the person carrying shopping bags. An advantage of being able to replace the avatar is that it effectively allows the person to inform the viewer of changes in activities that the person is involved in.

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Persons skilled in the art will readily appreciate that replacing the avatar also comprises changing a visual aspect of the avatar.

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In the particular embodiment of the communication system the identifying means is operable to identify the avatar by comparing the attribute to a communication device identifier that is associated with the avatar.

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Comparing the attribute to the communication device identifier effectively enables the avatar to be selected based on, for example, a telephone number of the communication device.

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The particular embodiment of the communication system further comprises recording means arranged to allow the person to record the communication device identifier.

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Thus, the recording means effectively provides a mechanism for allowing the person to control who will receive the avatar. For example, the avatar may only be sent to the communication device if the attribute matches
5 the communication device identifier recorded by the recording means. In the event that the attribute does not match the communication device identifier, then the avatar will not be sent to the communication device.

10 In the particular embodiment of the communication system the replacing means is further operable to replace the communication device identifier with another communication device identifier.

15 Being able to replace the communication device identifier enables a change in respect of allowing another communication device to receive the avatar.

The particular embodiment of the communication system
20 further comprises selecting means operable to allow the person to select the avatar from a plurality of other avatars.

Being able to select the avatar from a plurality of
25 other avatars is advantageous because it enables an appropriate avatar to be selected to represent the activity that the person is engaged in. Each of the avatars could depict different activities that the person could undertake.

30 In the particular embodiment of the communication system the selecting means is further operable to allow the communication device identifier to be selected from a plurality of other communication device identifiers.

35 In the particular embodiment of the communication system the determining means is operable to determine the

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attribute by processing caller identification data
associated with the communication device.

5 In the particular embodiment of the communication
system the system further comprises messaging means
operable to create a text, an audio and/or a video message
that is associated with the avatar.

10 Conveying the text, the audio and/or the video
message provides yet another mechanism for conveying
further information to the user of the communication
device.

15 In the particular embodiment of the communication
system the avatar and the plurality of other avatars depict
an activity that involves the person.

20 In the particular embodiment of the communication
system the communication device comprises a mobile
telephone and the attribute comprises a telephone number of
the mobile telephone.

25 According to a second aspect of the present invention
there is provided a communication system. A particular
embodiment of the communication system comprises:

an environment support means operable to support at
least one virtual environment that can be accessed by a
first person; and

30 a communicating means operable to communicate an
avatar in the virtual environment to the first person
subsequent to the first person accessing the environment,
the avatar being such that it can convey to the first
person information about a second person.

35 The ability to communicate the avatar in the virtual
environment has the advantage of facilitating the formation
of spontaneous, multiple, virtual social and/or business

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networks. Thus, improving the attractiveness of the system to users.

5 In the particular embodiment of the communication system the environment support means is operable to determine a level of authority associated with the second person, and provide the second person with access to the virtual environment if the level of authority is deemed appropriate.

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The ability to provide access to the virtual environment based on the level of authority has the advantage of facilitating control over who can access the virtual environment.

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In the particular embodiment of the communication system the environment support means is operable to allow the first person to assign the level of authority.

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In the particular embodiment of the communication system the environment support means is such that it allows the first person to arrange the virtual environment such that it has a desired appearance.

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Being able to arrange the virtual environment is particularly useful in a situation where the virtual environment models, for example, a virtual office. Arranging the virtual office can include, for instance, placing a desk and picture in a required location. The effect of this is that the virtual environment take on an appearance that suits the first person.

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In the particular embodiment of the communication system the environment support means is operable to allow the first person and the second person to exchange other information via the virtual environment.

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In the particular embodiment of the communication system the other information comprises multi-media content.

5 In the particular embodiment of the communication system the communicating means is further operable to allow the second person to control whether the avatar conveys the information to the first person.

10 Controlling whether the avatar conveys the information to the first person ensures that the first person only receives information that the second person wants the first person to receive.

15 In the particular embodiment of the communication system the environment support means is operable to allow the first person to access the virtual environment via a communication network, the communicating means also being operable to communicate the avatar in the virtual environment to the first person via the communication
20 network.

Thus, providing the advantage of allowing the first person to access the environment from a remote location, and receive the avatar in the virtual environment at the
25 remote location.

In the particular embodiment of the communication system the information conveyed by the avatar to the first person comprises audio and/or video information.
30

According to a third aspect of the present invention there is provided a communication system. A particular embodiment of the communication system comprises:

35 identifying means operable to identify an avatar that conveys to a viewer thereof information about a person; and communicating means operable to communicate the avatar to a mobile communication device.

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According to a fourth aspect of the present invention there is provided a communication method. A particular embodiment of the communication method comprises the steps
5 of:

determining an attribute of a communication device;
identifying an avatar by using the attribute, wherein the avatar is such that it conveys to a viewer thereof information about a person; and
10 communicating the avatar to the communication device in a virtual environment.

The particular embodiment of the communication method further comprises the step of replacing the avatar with
15 another avatar.

In the particular embodiment of the communication method the step of identifying the avatar comprises identifying the avatar by comparing the attribute to a
20 communication device identifier that is associated with the avatar.

The particular embodiment of the communication method further comprises the step of recording the communication
25 device identifier.

The particular embodiment of the communication method further comprises the step of replacing the communication device identifier with another communication device
30 identifier.

The particular embodiment of the communication method further comprises the step of selecting the avatar from a plurality of other avatars.
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The particular embodiment of the communication method further comprises the step of selecting the communication

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device identifier from a plurality of other communication device identifiers.

5 In the particular embodiment of the communication method the step of determining the attribute comprises determining the attribute by processing caller identification data that is associated with the communication device.

10 The particular embodiment of the communication method further comprises the step of creating a text, an audio and/or a video message that is associated with the avatar.

15 In the embodiment of the communication method the avatar and the plurality of other avatars depict an activity that involves the person.

In the particular embodiment of the communication method the first communication device is a mobile telephone
20 and the attribute is a telephone number of the mobile telephone.

According to a fifth aspect of the present invention there is provided a communication method. A particular
25 embodiment of the communication method comprises the steps of:

supporting at least one virtual environment that can be accessed by a first person; and

communicating an avatar in the virtual environment to
30 the first person subsequent to the first person accessing the environment, the avatar being such that it can convey to the first person information about a second person.

The particular embodiment of the communication method
35 further comprises the step of determining a level of authority associated with the second person, and providing the second person with access to the virtual environment if

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the level of authority is deemed appropriate.

5 The particular embodiment of the communication method comprises, the step of the first person assigning the level of authority.

10 In the particular embodiment of the communication method the step of supporting the virtual environment comprises arranging the virtual environment such that it has a desired appearance.

15 The particular embodiment of the communication method comprises the step of exchanging other information between the first person and the second person via the virtual environment.

20 In the particular embodiment of the communication method, the other information comprises multi-media content.

25 In the particular embodiment of the communication method the step of communicating the avatar to the first person comprises controlling whether the avatar conveys the information to the first person.

30 The particular embodiment of the communication method further comprises the step of allowing the first person to access the virtual environment via a communication network, and the step of communicating the avatar in the virtual environment to the first person via the communication network.

35 In the particular embodiment of the communication method the information conveyed by the avatar to the first person comprises audio and/or video information.

According to a sixth aspect of the present invention

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there is provided software comprising at least one instruction for causing a computing device to carry out at least one of the particular embodiments of the communication method.

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According to a seventh aspect of the present invention there is provided a computer readable medium comprising the software for causing the computing device to carry out the at least one of the particular embodiments of the communication method.

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BRIEF DESCRIPTION OF THE DRAWINGS

Notwithstanding any other embodiments that may fall within the scope of the present invention, an embodiment of the present invention will now be described, by way of example only, with reference to the accompanying figures, in which:

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Figure 1 provides a schematic diagram of an embodiment of the present invention, which is in the form of a mobile telephone system;

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Figure 2 provides an image of a virtual environment that is presented to a user of the system shown in figure 1;

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Figure 3 shows a flow chart of a sequence of steps that are performed by the system illustrated in figure 1; and

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Figure 4 shows a flow chart of another sequence of steps that are performed by the system illustrated in figure 1.

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AN EMBODIMENT OF THE INVENTION

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With reference to figure 1, which is an embodiment of the present invention in the form of a mobile telephone system 1, the system 1 comprises numerous base stations 3 that are spread out over an area of land. Each base station 3 provides network service to a unique region 5 of the area. The regions 5 are also commonly referred to as cells. The region 5 associated with each base station 3 is defined by the broken lines shown in figure 1. Each base station 3 is under the control of a supervising computer system (not shown) so that the base stations 3 operate in a coordinated manner. As persons skilled in the art will readily appreciate, each base station 3 essentially comprises a computer controlled radio transmitter and radio receiver, and at least one antenna mounted atop a tower. The radio transmitter and radio receiver are connected to the antenna via coaxial cable. Whilst not illustrated in the figures, the mobile telephone system 1 can be accessed via other communication networks including the Internet using for example GPRS service in the system 1, and the traditional 'landline' telephone network (PSTN).

The mobile telephone system 1 also comprises numerous mobile telephone handsets 7. As the mobile telephone handsets move across the area they move in and out of the various regions 5. Each mobile telephone handset 7 is arranged to communicate with the base station 3 that provides network service to the region 5 in which the mobile telephone handset 7 is located. For example, if the mobile telephone handset 7a were located in region 5d then it would communicate with base station 3d. To communicate with other telecommunication devices (such as a traditional landline telephone or another mobile telephone 7), the mobile telephone handsets 7 and base stations 3 communicate with each other using mobile telephone transmission technology such as, for example, GSM or CDMA.

Each mobile telephone handset 7 comprises a

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determining means, an identifying means and a communicating means, all of which are in the form of software that is run on the hardware of a mobile telephone handset 7. In this particular embodiment of the present invention, the software is based on the Java programming language, which provides the advantage of making the software usable on different telephone handsets 7 that have dissimilar hardware. It is envisaged, however, that the software could be written in other programming languages ranging from assembly language to C++.

Essentially, the determining means enables a telephone handset 7 to determine an attribute of a telephone that is attempting to call a telephone handset 7. In the case of the present embodiment of the invention, the attribute is the telephone number of the telephone that is attempting to call the telephone handset 7. The telephone that is attempting to call the telephone handset 7 could be either a traditional landline telephone (such as that installed at a home or office) or one of the telephone handsets 7. The determining means determines the attribute (the telephone number of the calling telephone) by processing caller identification data, which is transmitted to the telephone handset 7 via a base station 3. As persons skilled in the art will readily appreciate, the caller identification data is generated by the telephone network.

It will be readily appreciated by those skilled in the art that the present invention is not restricted to determining an attribute in the form of the telephone number of the calling telephone. It is envisaged that other embodiments of the present invention may determine other forms of the attribute such as, for example, a PIN code associated with the person using the calling telephone, or an IP address of a computer attempting to contact a telephone handset 7 via a GPRS service.

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Once the determining means has determined the attribute, the identifying means uses the attribute to identify an avatar. As indicated previously, the word
5 "avatar" as used throughout this specification is a reference to an image of some description (for example, a digital photograph or animated icon), which when viewed conveys some information about an activity that a person (that is, a user of the called mobile telephone handset 7)
10 is engaged in. For instance, an avatar of a surfboard or book would respectively indicate that the user of the called mobile telephone handset 7 is out surfing or reading.

15 It is noted that the present embodiment of the invention is not restricted to use in a social context and has application to other contexts including a business context. In the business context the avatar may represent an image of, for example, a CEO in an aeroplane or in a
20 vehicle to depict the fact that the CEO is travelling. Being able to use the embodiment of the present invention in a business context is particularly advantageous because it enables managers and staff to effectively communicate information about their status to other staff, and
25 importantly enables the CEO (who is undoubtedly an extremely busy person) to efficiently manage contact with business colleagues

In using the attribute to identify the avatar, the
30 identifying means basically searches through a 'library' of avatars each of which is associated with a communication device identifier, which as mentioned previously is effectively a telephone number. When searching through the library of avatars, the identifying means checks the
35 communication device identifiers until it finds one that matches the attribute. On finding a matching communication device identifier, the identifying means identifies the

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avatar that is associated with the matching communication device identifier. In the present embodiment of the invention the library of avatars is contained in a permanent storage device, such as a SIM card or non-
5 volatile RAM of a mobile telephone handset 7.

Subsequent to identifying the avatar, the communication means communicates (transmits) the identified avatar in a virtual environment to the telephone that
10 called the mobile telephone handset 7. As discussed in more detail in the following paragraphs of this specification, the virtual environment effectively models a virtual room such as, for example, a boardroom or a lounge room. The advantage of depicting the avatar in the virtual
15 environment is that it conveys more information than just the avatar. The mobile telephone handset 7 transmits the identified avatar in the virtual environment to the relevant base station 3, which in turn forwards the avatar in the virtual environment onto the calling telephone via
20 the telephone network. When the telephone that called the mobile telephone 7 receives the avatar and the virtual environment sent by the communication means, the telephone presents the avatar in the virtual environment on a visual display so that the user of the telephone can view the
25 avatar in the virtual environment and determine what the user of the called telephone handset 7 is doing.

Given that users of the mobile telephone handsets 7 are likely to want to convey different information as they
30 become involved in different activities, each mobile telephone handset 7 also comprises selecting means for enabling a user of a telephone handset 7 to select the avatar from a plurality of different avatars, which are stored in the memory of a mobile telephone handset 7. For
35 instance, the different avatars could include a picture of a surfboard, a picture of a book, a picture of an office, a picture of an aeroplane, or motor vehicle. In this case,

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the selecting means would enable a user of a mobile
telephone handset 7 to select the picture of the office if
the user wanted to indicate (to parties calling the user's
mobile telephone handset 7) that they were currently at
5 work.

The selecting means is in the form of software that
is based on the Java programming language so that it can be
easily deployed on different mobile telephone handsets 7.
10 However, it is contemplated that the software may be based
on other programming languages (such as C++) in an
alternative embodiment of the present invention. The
software embodying the selecting means is capable of
retrieving the different avatars from the memory of the
15 mobile telephones 7 and presenting the retrieved avatars on
the visual display of the mobile telephone handsets 7.
Furthermore, the selecting means is such that it enables a
user of a mobile telephone handset 7 to browse through the
avatars and select the required avatar via the keypad of
20 the mobile telephone handsets 7.

Each mobile telephone handset 7 also comprises
specifying means, which is in the form of software that
runs on the hardware of the mobile telephone handsets 7.
25 In this regard, the software embodying the specifying means
is based on the Java language. It is, however, envisaged
that the software could be based on other programming
languages (for example C++) in alternative embodiments of
the present invention. The specifying means enables a user
30 of a mobile telephone 7 to specify the communication device
identifier (that is, the telephone number) that is
associated with the avatar. As described previously, the
identifying means uses the communication device identifier
when attempting to identify the avatar. The selecting means
35 is arranged such that a user of the mobile telephone
handset 7 can specify (enter) the communication device
identifier by using the keypad of a mobile telephone

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handset 7. Being able to specify the communication device identifier is particularly advantageous because it enables the user to effectively control which avatar is sent to a particular calling telephone.

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Each mobile telephone handset 7 also comprises an environment support means which is in the form of software running on the hardware of the telephone handsets 7. As with the other software loaded on the telephone handsets 7, 10 the software embodying the environment support means is based on the Java programming language. However, in alternative embodiments of the present invention the environment support means could be implemented in other programming languages such as C++. The software that 15 represents the environment support means is basically a graphics software package that supports virtual environments. The environment support means is operable to support one or more virtual environments that can be accessed by a user of a telephone handset 7. The 20 environment support means is arranged to support the virtual environments by allowing users of the telephones 7 to create, maintain and delete the environments as required, all of which can be performed via the user interface of a mobile telephone handset 7. It is noted 25 that the virtual environments can exist even though no users are accessing the environments.

The environment support means is such that the virtual environments represent different virtual 30 environments such as a lounge room or office that can be visited by telephone users (calling parties). An example of one possible virtual environment is shown in figure 2. When a person visits a virtual environment they are effectively accessing an environment supported by the environment 35 support means. As part of maintaining the virtual environment, the environment support means allows a user of a mobile telephone handsets 7 to arrange the virtual

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environment such that it has a desired appearance.
Effectively, this means that a user of a telephone handset
7 can, for example, hang a range of virtual pictures on the
walls that define the virtual environment, or arrange the
5 virtual furniture in the virtual environment. This allows a
user of a telephone handset 7 to personalise the virtual
environment.

In order to gain access to a virtual environment
10 supported by the environment support means, a calling party
effectively logs onto one of the mobile telephone handsets
7 via the base stations 3. In the present embodiment of
the invention the process of logging onto the telephone
handset 7 is by way of username and password. Basically,
15 this involves calling a telephone handset 7 that is
maintaining (via the environment support means) the virtual
environment. Assuming that the log on process is
successful, the environment support means will provide the
calling party that has logged onto the telephone handset 7
20 with a list of virtual environments that are currently
active on the called mobile telephone handset 7. It is
noted that each of the virtual environments can be
different, and by way of example one of the virtual
environments may represent a virtual boardroom, another of
25 the virtual environments may represent a virtual reception
area of an office, and yet another of the virtual
environment may represent the passenger compartment of an
aeroplane.

30 By using the user interface of a telephone handset 7,
the user that has logged onto one of the telephone handsets
7 selects one or more of the currently active virtual
environments. Subsequent to selecting the one or more
active virtual environments, the environment support means
35 operating on the telephone handset 7 that the user has
logged onto determines whether the user has been assigned
an appropriate level of authority to access the selected

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virtual environments. The environment support means is such that it provides a user with access to the selected virtual environments provided the user has the appropriate level of authority to access the virtual environments.

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The environment support means is such that it allows an administrator of the virtual environments (which is typically the person that created the environment) to set the level of authority required to access the environments, and assign a level of authority to users of the mobile telephone handsets 7. This allows the administrator to control access to the virtual environments, which can include denying certain people from gaining access to one or more of the virtual environments. This can be useful, for example, where a CEO of a business only wants to let certain people into his virtual office.

Once a person is provided with access to one or more selected virtual environments, they will be presented with one or more avatars each of which represents another user who is currently accessing the same virtual environment. The avatars are presented on the visual display of a mobile telephone handset 7. The avatars are presented in the virtual environment. The communicating means (referred to previous in this description of the embodiment of the invention) is further arranged to communicate the one or more avatars to the user. It is noted that when the user is provided with access to the one or more of the selected virtual environments the communicating means will provide the other users who are currently accessing the same environment with an avatar that represents the user that has just been provided with access to the environment. Thus, effectively making the virtual environment a substantially real-time environment that quickly conveys changes to the virtual environment.

The avatars communicated by the communicating means

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are arranged to convey information, in the form of audio information, to a user of a telephone handset 7 subsequent to being communicated to the users, which is typically via the visual display of a telephone handset 7 being used by the user. To present the audio information to the user the communicating means is arranged to interact with the audio circuit of the mobile telephone handset 7.

In addition to conveying information using the avatars, the present embodiment of the invention allows users who have been provided with access to the environments to use the environments to exchange other information, in the form of multi-media information, with each other.

15

The present embodiment of the invention also provides controlling means that is operable to allow a person that is represented by an avatar to control who can receive the information conveyed by the avatar. The controlling means is in the form of software that runs on the hardware of the telephone handsets 7. As with the other software that is loaded onto a telephone handset 7, the software embodying the controlling means is based on the Java programming language. However, it is envisaged that in other embodiments of the present invention the controlling means can be implemented in other languages such as C++. Effectively, the controlling means enables users who have been given access to the virtual environments to establish private communications with each other. If control is not exerted over who the avatar conveys the information to, the avatars will convey the information to all users that are accessing the virtual environment. Thus, the controlling means provides a mechanism for users to communicate in private.

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Whilst the present embodiment of the invention has been described with particular application to a mobile

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telephone network, it will be readily appreciated by those skilled in the art that the present invention has application to other communication systems. For instance, the other communication systems could include a video conferencing system, an electronic messaging system (such as Internet based instant messaging), or computer communication systems. Furthermore, in alternative embodiments of the present invention the mobile telephone handsets 7 could be replaced with portable digital assistants (PDAs) that have suitable wireless interfaces that enable the PDAs to communicate via the system 1. An example of these types of PDAs are those available from BlackBerry.

Furthermore, it will be readily appreciated by those skilled in the art that even though the described embodiment of the present invention effectively indicates that the virtual environments are maintained on the mobile telephone handsets 7, an alternative embodiment of the present invention may have the virtual environments maintained on a computer system that forms part of the telephone network, in much the same way as many telecommunication networks now incorporate a voice mail service.

Those skilled in the art will appreciate that the invention described herein is susceptible to variations and modifications other than those specifically described. It should be understood that the invention includes all such variations and modifications which fall within the spirit and scope of the invention.

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